

YMCA Awards Level 2 NVQ Certificate in Active Leisure, Learning and Well-being Operational Services (600/0491/5)

Purpose Statement

Overview

Who is this qualification for?

- Those wishing to work in operational roles in leisure and recreational facilities
- Those undertaking the Apprenticeship in Operational Services
- Those with typical responsibilities in facility operations and sports development roles promoting sport and physical activity in the community

What prior qualifications/levels of attainment are needed to take this qualification? Are there any age restrictions?

No previous experience or qualifications are required however learners should be aged 16 years + and have basic skills in communication pitched at Level 2 (discussing, presenting, reading and writing)

Also, access to clients and the appropriate facilities within a work environment is essential

What does this qualification cover?

The YMCA Awards Level 2 NVQ Certificate in Active Leisure, Learning and Well-being Operational Services is regulated by Ofqual and comprises of a total of 4 mandatory units awarding a total of 13 credits plus further 4 optional units to a minimum value of a further 7 credits. The qualification therefore has a total credit value of 20 credits

It equips learners with the following specialist knowledge, understanding and skills

Mandatory units

- Support the work of the team and organisation (2 credits)
- Promote health, safety and welfare in active leisure and recreation (4 credits)
- Support equality and diversity in active leisure and recreation (2 credits)
- Give customers a positive impression of yourself and your organisation (5 credits)

Optional units (choose 4 from)

- Site caravans on park (3 credits)
- Clean and tidy facility areas (2 credits)
- Deal with substances hazardous to health (2 credits)
- Operate plant to maintain the quality of pool water (4 credits)
- Operate plant to provide and maintain an ice surface (4 credits)
- Carry out maintenance and minor repairs (Asset Skills) (3 credits)
- Prepare hard standings and paths for caravans (3 credits)
- Use and maintain pedestrian controlled powered equipment (LANTRA) (3 credits)

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- Use and maintain ride-on powered equipment (LANTRA) (3 credits)
- Use and maintain chippers and/or shredders (LANTRA) (3 credits)
- Use and maintain non-powered and hand held powered tools and equipment (LANTRA) (3 credits)
- Maintain grounds of premises and facilities (Asset Skills) (3 credits)
- Monitor and maintain electrical and plumbing services (Asset Skills) (4 credits)
- Maintain site security and safety (Asset Skills) (3 credits)
- Check and maintain sport/ play surfaces and equipment (3 credits)
- Set up, take down and store activity equipment (3 credits)
- Check and service activity equipment (3 credits)
- Contribute to environmental conservation in active leisure and recreation (6 credits)
- Maintain the safety of the pool environment and its users (4 credits)
- Maintain the safety of the ice rink environment and its users (3 credits)
- Process payments for purchases (2 credits)
- Provide a facility reception service (2 credits)
- Resolve customer service problems (ICS) (6 credits)
- Support other team members in their work (1 credit)

Key topics/skills/knowledge covered:

- Contributing to joint working with other organisations
- Supporting the development of the sport or activity
- Setting up, taking down and storing activity equipment
- Contributing to environmental conservation in active leisure and recreation
- Giving customers a positive impression of yourself and your organisation (ics)
- Looking after participants when they are away from home
- Enabling disabled people to take part in activities
- Contributing to participants' exploration and understanding of the natural environment

What could this qualification lead to?

Future employment possibilities

This qualification can lead to employment in an operational role within the active leisure and learning sector.

Progression to further/higher level learning

This qualification provides progression to

- Level 2 NVQ Certificate in Customer Service
- Level 3 NVQ Diploma in Leisure Management

Who supports this qualification?

This qualification is supported by ukactive, a not-for-profit body comprised of members and partners from across the UK active lifestyle sector. It provides services and facilitates partnerships for a broad range of organisations, all of which support the vision of more people,

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more active, more often to improve the health of the nation. We exist to serve anyone with a benefit to be gained or a role to play in achieving that goal.

Ukactive's membership, which stands at over 3,000 members, includes operators of fitness facilities of all sizes, as well as local authority leisure centres, leisure trusts, outdoor fitness providers, trainers, sports providers, education and training providers, lifestyle companies, equipment suppliers and charities. Read more about ukactive here:

<http://www.ukactive.com/about-us>