

YMCA Awards Level 3 NVQ Diploma in Leisure Management (600/1911/6)

Purpose Statement

Overview

Who is this qualification for?

- Those working in the leisure industry looking for progression into management
- Those who are currently in a managerial role in another sector and want to enter the leisure industry at the same level.

What prior qualifications/levels of attainment are needed to take this qualification? Are there any age restrictions?

No previous experience or qualifications are required however learners should be aged 16 years + and have basic skills in communication pitched at Level 2 (discussing, presenting, reading and writing).

Also, access to clients and the appropriate facilities within a work environment is essential

It should also be noted that until they reach the age of 18, supervision in the workplace may be considered necessary by employers.

What does this qualification cover?

The YCMA Awards Level 3 NVQ Diploma in Leisure Management is regulated by Ofqual and comprises of 11 mandatory units awarding a total of 34 credits plus further optional units to the value of a further 7 credits. The qualification therefore has a total credit value of 41 credits.

It should be noted that the optional units are divided in to groups and selections must be made from both (see below)

It equips learners with the following specialist knowledge, understanding and skills

Mandatory:

- Understanding how to lead a team in active leisure (3 credits)
- Promoting customer care in active leisure (3 credits)
- Understanding how to manage health, safety and welfare in active leisure (3 credits)
- Understanding the Active Leisure and Learning Sector (3 credits)
- Understanding Employment Rights and Responsibilities (2 credits)
- Continuing professional development in active leisure (3 credits)
- Understanding the Employing Organisation (3 credits)
- Manage own professional development within an active leisure organisation (3 credits)
- Set objectives and provide support for an active leisure team (3 credits)
- Ensure the health, safety, welfare and security of customers and staff in an active leisure environment (3 credits)
- Improve customer's experience in active leisure (3 credits)

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Optional group A (select 1)

- Understanding how to Deliver Objectives through the Work of an Active Leisure Team (2 credits)
- Marketing in Active Leisure (6 credits)
- Operate Swimming Pool Plant (4 credits)
- Understanding how to Sell Services and Products to Customers in Active Leisure (4 credits)
- Understanding Financial Procedures in Active Leisure (3 credits)
- Understanding how to Supervise Facility Maintenance in Active Leisure (2 credits)

Optional group B (units to the value of at least 5 credits must be selected)

- Sell Active Leisure Services and Products to Customers (3 credits)
- Contribute to Marketing in Active Leisure (3 credits)
- Plan, Organise and Evaluate Active Leisure Services (2 credits)
- Address Performance Problems Affecting Team Members (3 credits)
- Operate Swimming Pool Plant (2 credits)
- Implement Financial Procedure Active Leisure (3 credits)
- Manage Physical Resources in Active Leisure (3 credits)
- Promote Learning and Development in Active Leisure (5 credits)
- Develop Productive Working Relationships with Colleagues (4 credits)
- Supervise the Maintenance of Equipment and Facilitates in Active Leisure (5 credits)
- Contribute to the Prevention and Management of Abusive and Aggressive Behaviour (4 credits)

What could this qualification lead to?

Future employment possibilities

This qualification can lead to employment in a management/supervisory role within the active leisure sector

Progression to further/higher level learning

This qualification provides progression to

- Advanced Level Apprenticeships in Leisure Management
- Level 4 and 5 qualifications in Management and Leadership

Who supports this qualification?

This qualification is supported by ukactive, a not-for-profit body comprised of members and partners from across the UK active lifestyle sector. It provides services and facilitates partnerships for a broad range of organisations, all of which support the vision of more people, more active, more often to improve the health of the nation. We exist to serve anyone with a benefit to be gained or a role to play in achieving that goal.

Its membership, which stands at over 3,000 members, includes operators of fitness facilities of all sizes, as well as local authority leisure centres, leisure trusts, outdoor fitness providers,

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trainers, sports providers, education and training providers, lifestyle companies, equipment suppliers and charities. Read more about ukactive here: <http://www.ukactive.com/about-us>

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