



YMCA Awards Level 3 NVQ Certificate in Spectator Safety (603/1030/3)

Purpose Statement

Overview

Who is this qualification for?

- Those who are already employed or are looking to progress into a supervisory stewarding role at spectator events
- Those wishing to take the qualification as a platform for progression onto further learning in this area (See progression to higher/further learning below).

What prior qualifications/levels of attainment are needed to take this qualification? Are there any age restrictions?

This qualification is suitable for learner aged 18+. Candidates should already hold the Level 2 Spectator Safety qualifications or equivalent. As part of the assessment for this qualification, candidates must have access to a work placement within a spectator safety setting.

What does this qualification cover?

The YMCA Awards Level 3 NVQ Certificate in Spectator Safety comprises of 10 units, 4 of which are mandatory and 6 are optional, totalling 24 credits. The qualification can be achieved through completion of a combination of the following units:

- Prepare stewards and venues for spectator events (mandatory) (6 credits)
- Maintain stewarding in designated areas and deal with spectator problems and emergencies (mandatory) (4 credits)
- Deal with accidents and emergencies (mandatory) (2 credits)
- Develop productive working relationships with colleagues (mandatory) (4 credits)
- Support the efficient use of resources (optional) (5 credits)
- Manage own resources and professional development (optional) (5 credits)
- Manage information for action (optional) (6 credits)
- Help to manage conflict (optional) (4 credits)
- Control and detain people at a spectator event for action by the police (optional) (4 credits)
- Work with others to improve customer service (optional) (8 credits)

Key topics/skills/knowledge covered:

- How to prepare stewards and venues for a range of spectator events
- Maintain stewarding in designated areas and appropriate ways to deal with spectator problems and emergencies
- How accidents and emergencies arise and how to deal with them
- How to develop productive working relationships with colleagues and why it is important
- How to support the efficient use of resources and why this is important
- How to manage own resources and identify appropriate professional development
- How to manage information for action
- How conflict arises, what can be done to mitigate conflict and how to help to manage conflict
- Control and detain people at a spectator event for action by the police
- How your work with others can improve customer service

awarding excellence

YMCA Awards part of Central YMCA. Registered charity No. 213121. Limited company registered in England 119249.
Registered office: 112 Great Russell Street, London WC1B 3NQ. YMCA® is a trademark registered in Great Britain and Northern Ireland. ISO9001 accredited.



What could this qualification lead to?

This qualification can lead to or help the following job roles:

- Event steward (sport, music, etc.)
- Security officer/Manager
- Football safety officer
- Spectator safety staff (festivals, carnivals, marches)
- Event volunteer.

This qualification can lead to the following further education:

- Level 4 NVQ Diploma in Spectator Safety Management (601/1036/4)

Who supports this qualification?

The YMCA Awards Level 3 NVQ Certificate in Spectator Safety has a support from a number of employers within the sector as well as Skills Active – the Sector Skills Council for this area.