

Y Awards Ltd

Centre Frequently Asked Questions

1. What is changing at YMCA Awards?

YMCA Awards is separating from Central YMCA and will continue operating with full stability as a newly formed subsidiary organisation under the legal name Y Awards Ltd. All awarding operations will continue without interruption.

2. Why is this change happening?

Following a strategic review, the trustees of Central YMCA concluded that this restructure is the most effective way to ensure long-term stability and growth.

- Safeguard the long-term sustainability of both Central YMCA and Y Awards
- Allow Central YMCA to focus more clearly on its core charitable mission
- Enable Y Awards Ltd to invest, innovate, and grow with a dedicated operational focus.

3. Who will own Y Awards Ltd?

Y Awards Ltd has been sold to Access Training Enterprises Ltd, a values-aligned organisation with the capacity and commitment to support continued growth. Access Training Enterprises Ltd is not an awarding organisation and Y Awards Ltd will operate independently. This ensures continuity without significant change to systems, services, or personnel.

Access Training Enterprises Ltd has a long-established background in vocational education and is committed to supporting the health, fitness, and wellbeing sector through the awarding organisation.

4. Will we need to sign a new agreement?

Yes. Your Business Development Manager or Head of Business Development will provide your updated agreement. All changes will be clearly highlighted and the team is available to support any queries.

5. Will our learners be affected?

No. Registered learners will continue to receive the same qualifications, assessment experience, certificates, and support.

Y Awards Ltd has completed approval with Ofqual, Qualifications Wales, and CCEA, confirming regulatory support for the transition. Approval demonstrates continued stability and safeguards learners.

6. Will this affect the qualifications we deliver?

No. There will be no disruption. All qualifications, assessments, learner registrations, certifications, and regulatory standards will continue as normal.

Approval has been confirmed by Ofqual, Qualifications Wales, and CCEA.

7. Will our centre approval or status change?

Your current approved status will continue and will be confirmed when your new centre agreement is signed.

8. Will the standards and quality of provision remain the same?

Yes. Y Awards Ltd will maintain full regulatory compliance, meet all awarding organisation standards, and retain its specialist sector focus. This is verified through approved status with Ofqual, Qualifications Wales, and CCEA.

9. Will staff or contacts change?

No. Your existing contacts remain the same. The team continues to deliver high-quality service and support. Any changes will be communicated in advance.

10. What support will be available during the transition?

Support will include:

- A customer webinar
- Direct contact from your Business Development Manager or Head of Business Development
- A 1:1 call with your Customer Account Specialist or Quality Manager once your agreement is signed.

11. When will the customer webinar take place?

The customer webinar will take place on 12 February 2026, 10:00–11:00.

The session will: • Share key information • Explain implications for centres • Answer submitted questions

The booking link was issued via email to your centre's primary contact on 10 February 2026.

12. Will invoicing or payment arrangements change?

Yes. Separate communications will provide guidance on invoicing arrangements, payment details, and any financial or operational changes. No changes will be implemented without clear notice.

13. Will email addresses, phone numbers, or systems change?

Any operational changes will be carefully considered and communicated in advance, with clear instructions to support a smooth transition.

14. What happens to my data?

All data will continue to be stored in line with GDPR policy. Processes for capturing, handling, and storing data remain unchanged.

15. What happens next?

Next steps include:

• Customer webinar – 12 February 2026 • Updated centre agreements issued 16–17 February 2026 • 1:1 support calls • Separate operational and financial communications

Further updates will be shared as the transition progresses.

16. Who should we contact if we have questions?

Please contact your allocated Business Development Manager, Head of Business Development, Quality Manager, or Customer Account Specialist.

17. Where can I find more updates during this period of change?

Approved centres will receive regular updates by email. Additional information will be available via the website.